



# Nialvy Jett Bayle

## CUSTOMER SERVICE CONSULTANT

Dynamic consultant with varied customer service experience. Exceptional professional with strength in sales pitch to provide better customer issue resolution.

✉ jett.nialvy@gmail.com

☎ 09286212508

📍 Urban Deca Homes Tisa Phase II, Building II Labangon, Cebu, Philippines

## WORK EXPERIENCE

### OUTBOUND SALES REPRESENTATIVE PHONE ANIMAL & THE HOGAN GROUP REALESTATE

03/2021 - 07/2021

11 / 2021 - PRESENT

### SALES AND BILLING CONSULTANT & CHAT SUPPORT TELSTRA

07/2017 - 02/2021

CEBU CITY, PHILIPPINES

Achievements/Tasks

- TEAM POC
- TOP AGENT FOR WEEKLY KPIS

Contact : MANOLITO CALIBO - 09293489333

### SALES AND BILLING CONSULTANT TELEPERFORMANCE

01/2016 - 07/2017

CEBU CITY, PHILIPPINES

Achievements/Tasks

- Brilliance Awardee

Contact : BARRY GOC-ONG - 09082143019

### OUTBOUND SALES REPRESENTATIVE / TEAM LEAD CUBICALL

03/2015 - 11/2015

CEBU, CITY

OUTSOURCING LENDING COMPANY (OUT OF BUSINESS)

Achievements/Tasks

- PROMOTED TO TEAM LEAD

## EDUCATION

### College level

University of Cebu- METC

2011 - 2013

Alumnus Mambaling Cebu, City

Courses

- BSMT

### SECONDARY

Colegio De San Francisco Javier

2007 - 2013

Taft Street Palompon, Leyte

### PRIMARY

Palompon South Central School

2001 - 2007

Lopez Street, Palompon, Leyte

## SKILLS

Customer service

Communication

Problem-solving

Time management

Leadership

## ACHIEVEMENTS

MVP FOR TELSTRA SUMMER LEAGUE

TOP SELLERS CLUB

TOP LEAD GENERATOR

BRILLIANCE AWARDEE

TEAM POC